

End User License, Warranty, and Safety Notices

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Polycum's sole obligation under this express warranty shall be, at Polycum's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options are reasonably available, Polycum may, in its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycum. Replacement products or parts may be new or reconditioned. Polycum warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

Products returned to Polycum must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycum until the returned item is received by Polycum. The repaired or replaced item will be shipped to Customer, at Polycum's expense, not later than thirty (30) days after Polycum receives the defective product, and Polycum will retain risk of loss or damage until the item is delivered to Customer.

EXCLUSIONS. Polycum will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Polycum's installation, operation, or maintenance instructions.
- Unauthorized product repair, modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer's control; or
- Acts of third parties, acts of God, accident, fire, lightning, power surges or outages, or other hazards.

WARRANTY EXCLUSIVE. IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM'S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. POLYCOM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

SAFETY AND REGULATORY INFORMATION. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interferences received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is

no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Polycum CX500 has been marked with the CE mark. This mark indicates compliance with EEC directives 2006/95/EC and 2004/108/EC. A full copy of the Declaration of Conformity can be obtained from Polycum Ltd., 270 Bath Road, Slough, Berkshire, SL1 4DX, UK.

SERVICE AGREEMENTS. Please contact your Polycum Authorized Reseller for information about service agreements applicable to your product.

SOFTWARE SUPPORT. Polycum will provide support for software running on the Product if all of the following conditions are satisfied:

- The product is under warranty or is covered by a Polycum service contract;
- The product is operating on a Polycum-approved partner platform; and
- The product software is the current major version or the next preceding major version (software revisions are labeled as "x.y.z," with the first two digits designating major versions).

Requests for software support should be made through the Polycum Reseller from whom the product was purchased.

LIMITATION OF LIABILITY. TO THE FULL EXTENT ALLOWED BY LAW, POLYCOM EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF POLYCOM OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

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GOVERNING LAW. This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability. COPYRIGHT. All rights reserved under International and pan-American Copyright Conventions. No part of the contents of this manual may be copied, reproduced, or transmitted in any form or by any means, or translated into another language or format, in whole or part, without written consent of Polycum, Inc.

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In accordance with Part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycum, Inc. could void the user's authority to operate the equipment.

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To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to teleconference station network (TNV) circuits.

LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors.

Use caution when connecting cables.

Installation must be performed in accordance with all relevant national wiring rules. Installation doit être exécutée conformément à tous les règlements nationaux applicables au filage électrique.

The outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible.

This Class [B] digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [B] sera conforme à la norme NMB-003 du Canada.

Contact Information:

Please contact your Polycum Authorized Reseller for assistance.



<http://www.polycom.com>

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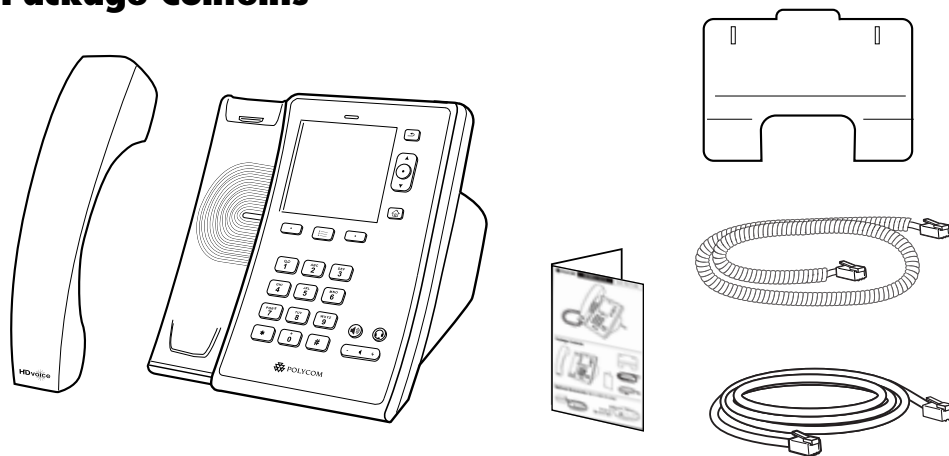


CX500 IP PHONE

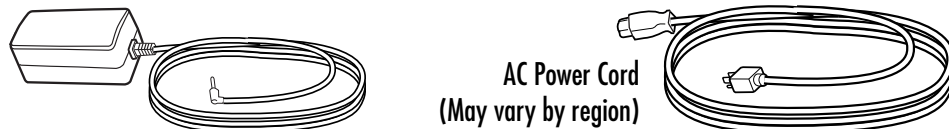
Quick Start Guide



Package Contents

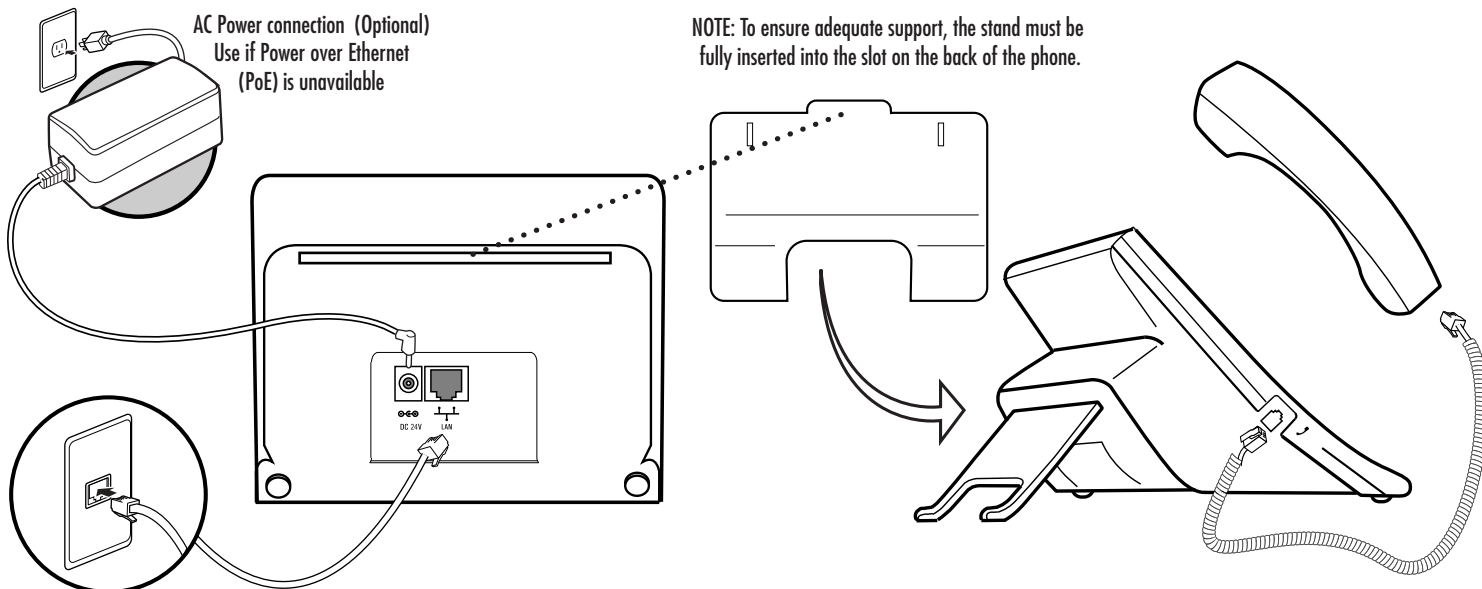


Optional Accessories (May be included in this package)

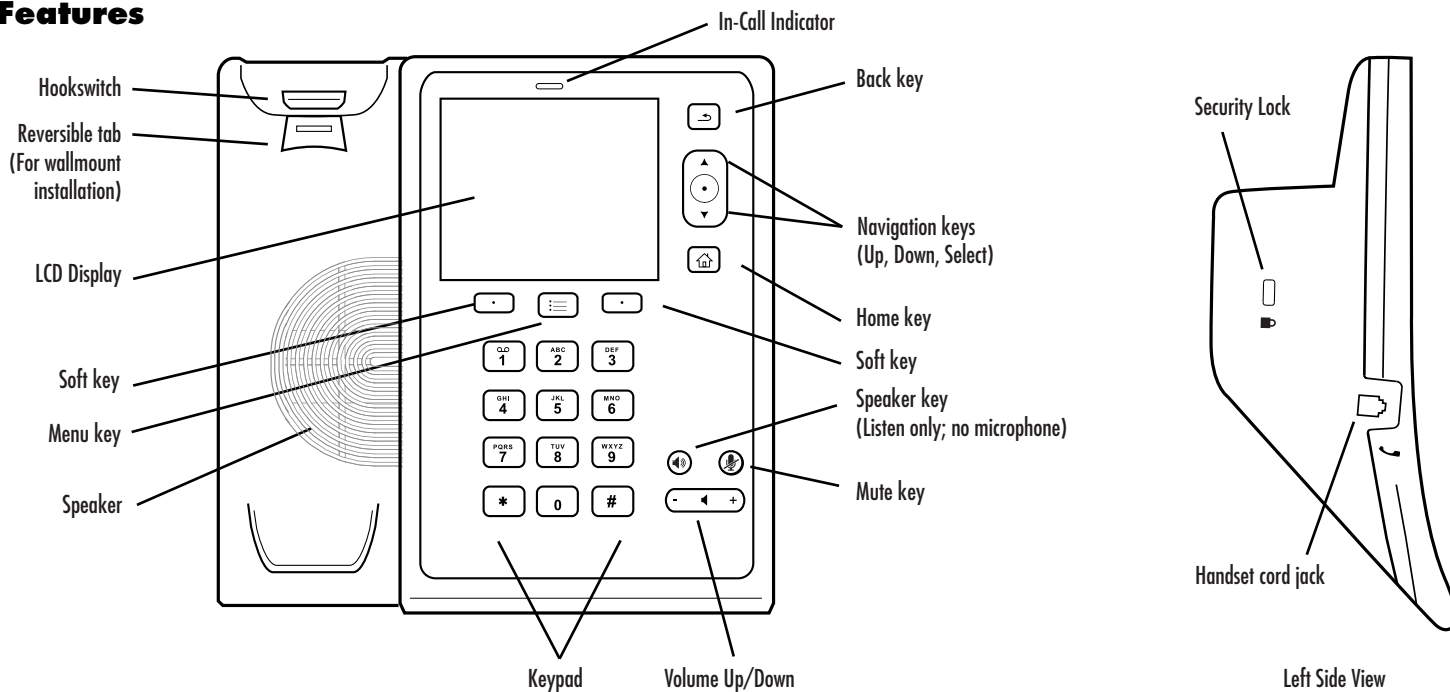


AC Power Cord
(May vary by region)

Connect Cables and Stand



Features



System Requirements

The following are the minimum software and hardware requirements:

- Ethernet connection
- Access to AC power or Power Over Ethernet (PoE)
- Network access to Microsoft® Lync™ Server 2010 or greater

Setup

Connect the Ethernet cable as shown above. Connect the AC power supply as shown above, if not powered via the Ethernet cable.

Follow the instructions provided on the LCD display to sign in, configure and use the phone.

For more information, go to <http://www.polycom.com/support/ex500>, or contact your system administrator.